## Heffel

To our collectors, colleagues, friends and followers:

Due to the COVID-19 pandemic, we are taking measures to do our part in reducing the spread of the virus. Heffel's offices across the country will be closed to the public, and are currently operating by appointment only, where social distancing will remain top of mind. We will continue to monitor and follow government directives, and will keep our channels updated.

Our robust online auction infrastructure will allow us to continue to operate during this time, and provide efficiency and confidence to our clients.

With many of our staff currently working from home, we are available by email and by phone, and encourage you to visit Heffel.com where you will find answers to many of your questions. To get in touch, please visit our website for the contact details of your local office.

Thank you for your ongoing support. We wish you and your family health and safety during this difficult time, and we look forward to seeing you again soon.

- The Heffel Team